

## Assistance by phone

You can easily search for homes via our website. If you are over 65, you can get phone assistance throughout the process: from registration to selecting a payment method, submitting notices of interest and accepting or declining an apartment.



### Registration

We can help you create an email address and register for the housing queue.



### Queue fee

We can help you choose the payment method that suits you best and provide guidance on how to complete the payment..



### Notice of interest

We can help you submit a notice of interest for the accommodation(s) you are interested in.



### Get help using an representative

By providing a representative's email address, he or she receives a copy of all emails we send to you.

## Are you looking for a senior apartment?

Senior apartments are published for eight days on our website. If you call us once a week on the same day, you will not miss the opportunity to apply for available apartments.

### Viewing

A viewing of a senior apartment takes place 5 days after the listing has been unpublished from our website. After the viewing, you need to respond whether you are still interested in the apartment or not.

### 2 days to respond

If you are first in the queue for a home, you have two non-holiday business days to accept or decline the apartment.



### Contact:

Email us: [info@bostad.uppsala.se](mailto:info@bostad.uppsala.se)

Call us: 0771-71 00 00  
Monday - Thursday: 8–12 and 13–17  
Friday: 8-12

Visit us: Stationsgatan 32 B  
Monday - Thursday: 10–12 and 13–15  
Call to book a personal visit

Website: [bostad.uppsala.se](http://bostad.uppsala.se)

An easy and safe  
rental search across  
the Uppsala region

